



# UCSF Specialty Pharmacy

[www.specialtypharmacy.ucsf.edu](http://www.specialtypharmacy.ucsf.edu)



UCSF Specialty Pharmacy is available to all UCSF employees and dependents enrolled in an Anthem plan.

To begin using UCSF Specialty Pharmacy or to transfer prescriptions, please contact us:

Phone: 415-353-1544

Toll-free: 1-833-PHARMSF (833-742-7673)

Email: [specialtypharmacy@ucsf.edu](mailto:specialtypharmacy@ucsf.edu)

We offer free delivery or pick-up from:

UCSF Helen Diller Medical Center at Parnassus Heights  
505 Parnassus Ave., Room M39 San Francisco, CA

## Our Services

We are dedicated to helping patients manage chronic and complex diseases that require specialized therapies and customized pharmacy services. Our care team is comprised of clinical pharmacists and patient care coordinators specially trained in your condition. We offer support by:

- Working closely with your provider on your treatment plan
- Discussing how the medication will improve your condition
- Educating you on how and when to take your medication
- Offering free medication consultations by phone and in-person
- Helping you manage side effects
- Reminding you when it's time for a refill
- Offering free delivery to the location of your choice or pick-up from the UCSF pharmacy in San Francisco
- Navigating benefits and financial assistance, if necessary

## What to Expect

### **Benefits coordination plus financial assistance**

We are your financial advocates. We will help you every step of the way from insurance authorizations and copays to enrolling you in funding assistance programs.

### **Timely refills plus prescription monitoring**

Our team will contact you about your medications, so you don't experience a lapse in treatment. We will coordinate with your healthcare provider so you experience the best possible outcomes.

### **Free medication delivery**

We can send all medications to your home free of charge. Our goal is to make sure you have your medication in-hand so you can start it as quickly as possible and avoid any interruptions in therapy.

## Providing specialty medications for the following disease states:

- Ankylosing spondylitis
- Atopic Dermatitis
- Autoimmune Disorders
- Cancer
- Crohn's Disease
- Cystic Fibrosis
- Hepatitis
- Irritable Bowel Disease
- Migraines
- Movement Disorders
- Multiple Sclerosis
- Solid Organ Transplant
- Osteoarthritis
- Psoriasis
- Psoriatic arthritis
- Rheumatoid Arthritis
- Ulcerative Colitis